



ABC Webinar Series

**Bridging the Gap Between Perceived and Actual
Cyber Challenges While Reducing Risk**



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Understanding Cyber Risks



Bridging the gap between preserved and actual cyber challenges while reducing risk

May 2nd, 2023

DELLTechnologies

Adam Brittin
Global Product Strategy
ISG Small Business
Dell Technologies





WHAT IF YOU
COULD?



Empower
employees with
the tools to do
their jobs



Accelerate IT
to move at the
speed of the
business



Maximize the
impact of
your cloud
investment

78%
organizations
leverage public
cloud services



PUBLIC

Increased agility
Simplified operations
Accelerated innovation

PRIVATE

Increased control
Enhanced performance
Predictable costs



88%
cloud strategies
include on-premises
infrastructure

WHAT IF YOU
DIDN'T NEED TO
CHOOSE?





Increased agility
Simplified operations
Accelerated innovation

Increased control
Enhanced performance
Predictable costs



Offering a truly unified cloud experience



ACHIEVE DIFFERENTIATED OUTCOMES

Ransomware and the Impact to Business



BUSINESS IMPACTS

37%

Reported their organization was forced to lay off employees following a ransomware attack¹

BUSINESS IMPACT

35%

Reported C-level resignations following a ransomware attack¹

DETECTION

63%

Reported that the attackers were in their networks for up to six months before being detected¹

PREVALANCE

73%

Targeted by at least one ransomware attack in the past 24 months

Data loss and downtime is increasingly prevalent



48%

of orgs have suffered a
cyber attack in the last
12 months



67%

concerned their existing data
protection may not be
sufficient to cope with
malware and ransomware
threats



Not if, but when...

Resulting in lost contracts,
lost reputation,

True Cost of Ransomware for Businesses

Small Business Ransom: \$5,900

Lost Revenue	500,000
Incident Response	15,000
Legal Advice	14,000
Lost Productivity	50,000
Forensics	15,000
Recovery & Re-Imaging	12,000
Data Validation	5,000
Brand Damage	100,000
Litigation	40,000
Total Costs of Attack	\$756,900

An iceberg floating in the ocean. The tip of the iceberg, which is visible above the water, is relatively small. The much larger part of the iceberg is submerged below the water surface. This visual metaphor represents the hidden costs of ransomware attacks, where the ransom payment is just the tip of the iceberg compared to the total financial damage.

**Mid-Sized Business
Ransom: \$170,404**

**Average Business
Ransom: \$250,000**

Evolution of Cyber Threat Actors

Different Motivations, Techniques, & Goals

CRIME



Theft & extortion for financial gain

INSIDER



Trusted insiders steal or extort for personal, financial, & ideological reasons. Increasingly targeted because of privileged access to systems

ESPIONAGE



Corporate or Nation-state actors steal valuable data

HACKTIVISM



Advance political or social causes

TERRORISM



Sabotage & destruction to instill fear

WARFARE

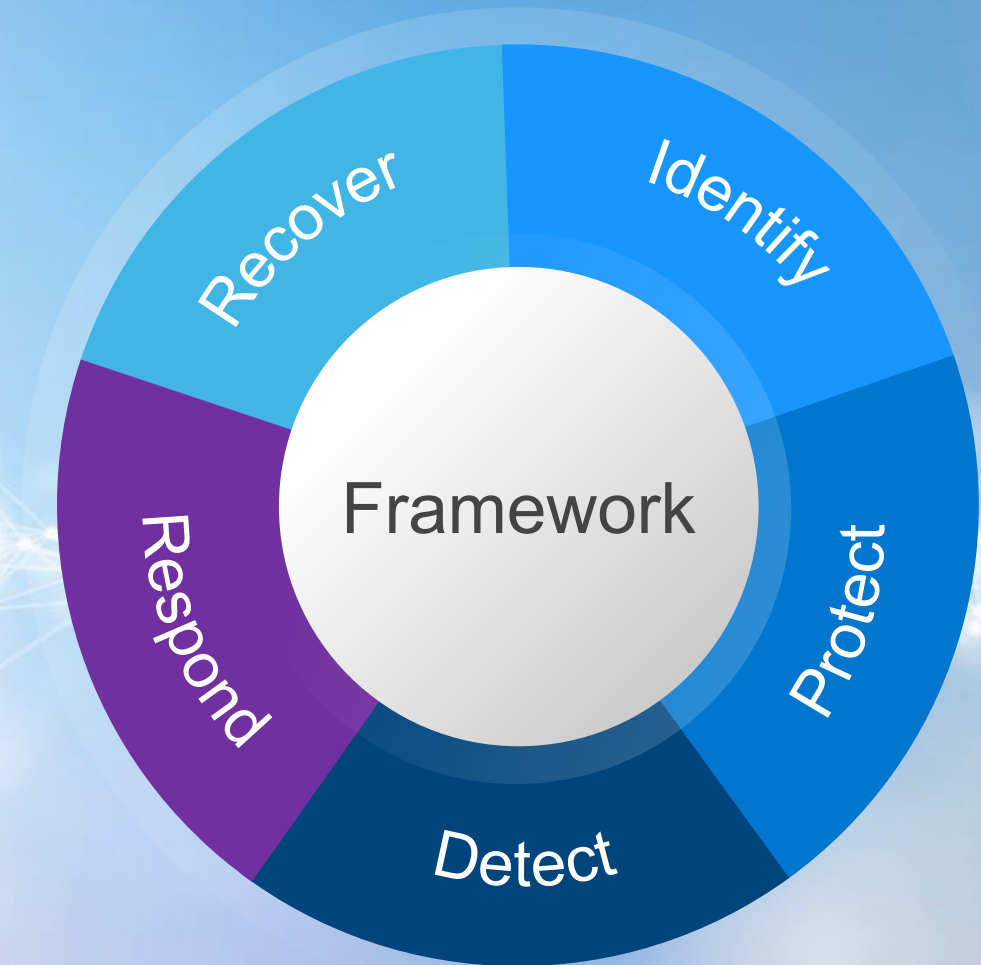


Nation-state actors with destructive cyber weapons (Not Petya)

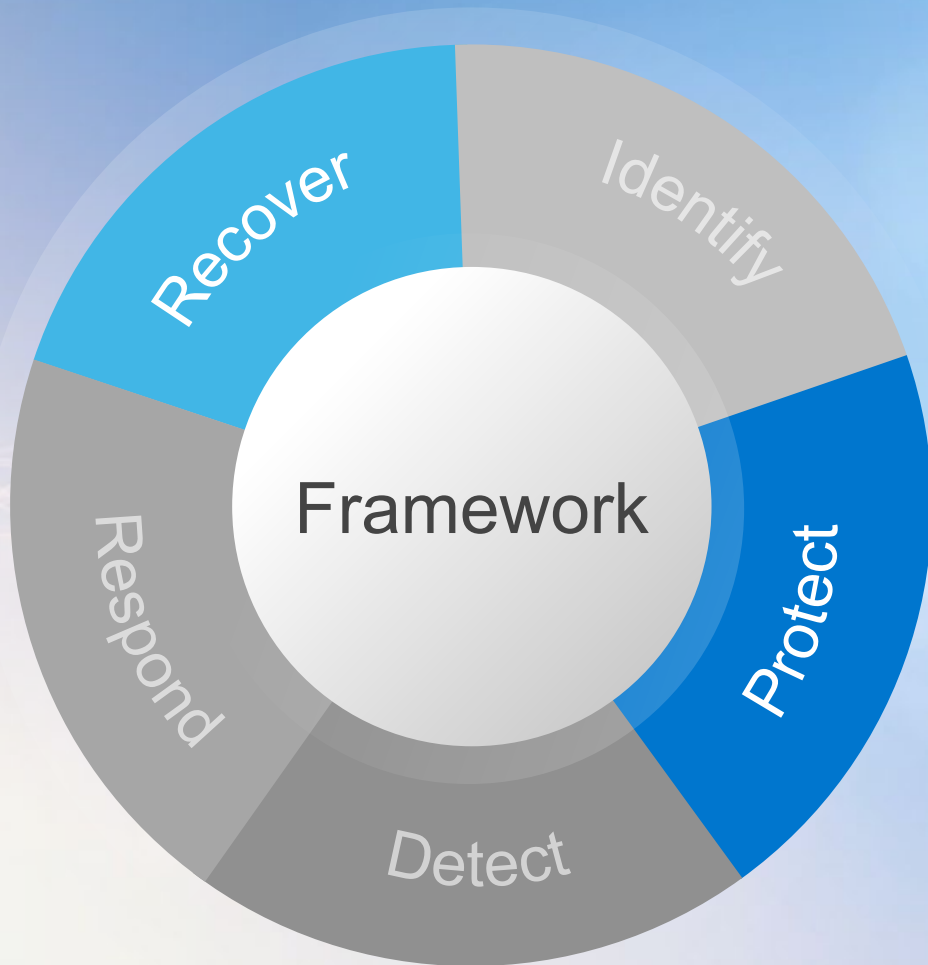
Cyber resilience is a strategy.

A high-level holistic strategy that includes cyber security standards, guidelines, people, business processes and technology solutions.

Example: [NIST Cybersecurity Framework](https://en.wikipedia.org/wiki/NIST_Cybersecurity_Framework)



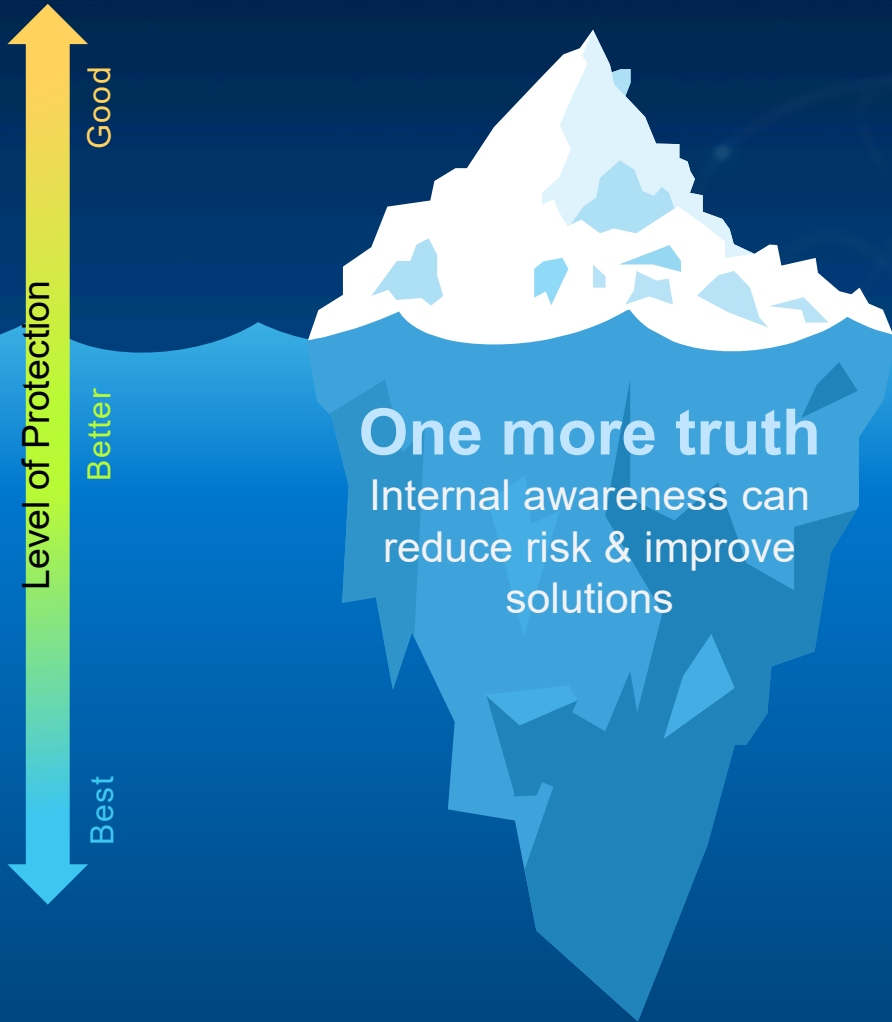
Cyber Recovery is a solution.



A data protection solution that isolates business-critical data away from attack surfaces.

Critical data is stored immutably in a hardened vault enabling recovery with assured data availability, integrity and confidentiality.

Layered Cyber Security for Data Protection



Traditional Data Protection Best Practices

- Take the Cyber Recovery Assessment
- Deploy a layered data protection approach for more business-critical systems, but always include a data protection solution
- Protect “Born in the Cloud” and Desktop/Laptop Data

Additional Hardening and Protection Features

- Product specific hardening guides
- Encryption in-flight and/or at rest
- Retention lock with separate security officer credentials

Advanced Protection Services

- Cyber Recovery Solution, endorsed by Sheltered Harbor
- Dell Tech service offerings: assess, plan, implement, and validate
- Use of evolving security analytics: RSA & SecureWorks



SCAN ME

Take the Cyber Recovery Assessment!



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Key Data to Protect by Industry



Healthcare

Electronic Medical Records, scheduling, payment and billing systems



Legal

Document management, conflicts checking, billing, email



Financial Services

Payments, Core Banking, Trading, Treasury, Sheltered Harbor data



Oil & Gas

Seismic & geographical exploration data



Life Sciences

Research and development, drug discovery & Clinical trial data



Government

Property records and taxes, justice systems, payment collection, licenses



Retail

Point of sale, inventory, shipping



Manufacturing

Plant manufacturing and scheduling, ordering systems, inventory

Key Data to Protect - Builders & Construction



Why?: Inadequate firewalls, consumer-grade products, mobile agility, subbed out work, & old systems without protection

Key Risks: Information Security, Network Security, End-User Behavior, & Infrastructure Security

Real World: Ransom, Downtime/Business Interruption, Fraudulent Transfers, Intellectual Property Breaches

Next Steps: Risk Assessment & Business Impact Analysis, Review Vulnerabilities, Security Awareness & Training, Security Event Tracking

Protect your data with confidence

APEX Backup Services



Protect edge,
core to cloud



100%
SaaS



Deploy within
minutes



Consistent
experience



Complete
visibility



Secure and
scalable

Cyber Recovery Assessment

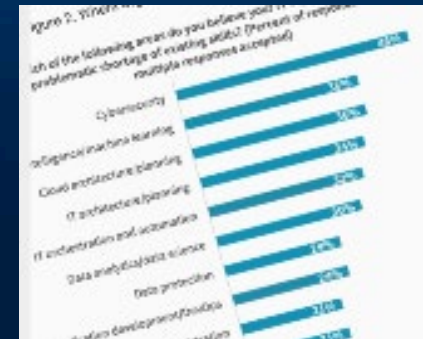


Based on your responses to the free assessment, we will categorize your organization's preparedness in each area as Prepared, Vulnerable, or Exposed

Watch videos that will explain your threat level in each area, and what your organization can do to improve preparedness and mitigate risk

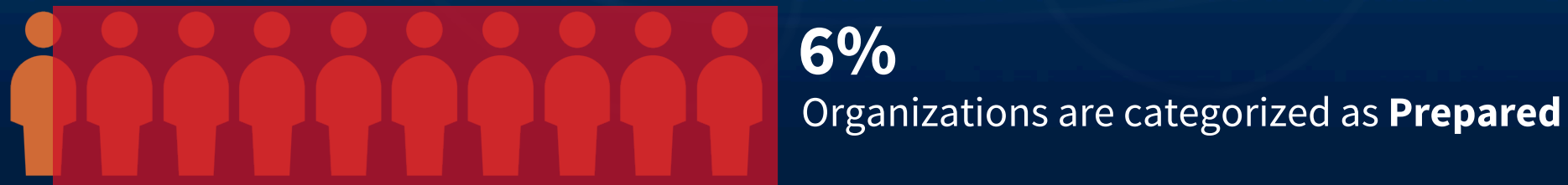
Compare your assessed risk against industry standards and learn how risk and security frameworks are foundational to successful security

Delve into ESG research to better understand the cyber security landscape and where your organization sits on the security spectrum



Overall Organization Scores

How well did organizations score after completing the assessment. (n= 1,375)



*Based on 1,375 online surveys completed between 6/20/21-9/10/21 at <https://dell-cyber.esg-global.com/>.

Customers to have taken the Assessment say...

“

Based on its recommendations, we are adopting a holistic Cyber resiliency strategy that mitigates risk, ensures business continuity, and puts us in a position of confidence to succeed with our digital transformation initiatives.

”

-- Josh Kohlhoff, Network Administrator
Dodge County, Wisconsin



– Bob Bender, Chief Technology Officer
Founders Federal Credit Union

Gauge your resiliency
dell-cyber.esg-global.com

“

With the cyber assessment, our organization rated 'Prepared' in each category – this outcome is another proof point to our Board and Executives we are going in the right direction with Dell as our long-term Security and Data Protection partner.

”



Learn More

Dell EMC PowerProtect Cyber Recovery Solution

 delltechnologies.com/cyberrecovery

Dell Solutions with Intel®

intel.

DATA PROTECTION AND BACKUP SOLUTIONS

PowerProtect is your ultimate choice in cloud data protection

 delltechnologies.com/dataprotection



 [@DellEMCProtect](https://twitter.com/DellEMCProtect)

WHAT'S NEW

Cyber Recovery in the Cloud

[Read Solution Brief](#)

[Learn More](#)

[See Cyber Recovery Details >](#)

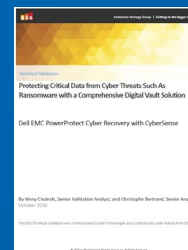
 delltechnologies.com/cloudprotection



Business Cyber
Risk Bulletin



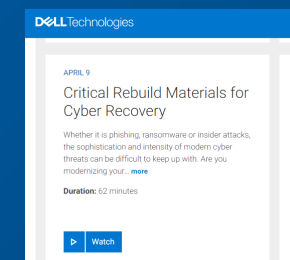
Case Study:
Founder's Federal
Credit Union



ESG Analyst Validation:
Cyber Recovery &
CyberSense



ESG Analyst Video
Cyber Recovery &
CyberSense



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Visit [Dell Technologies APEX](#) to learn more



Schedule additional time with our Presales Team

- Dell Professional Services workshops: Dell Accelerator Workshop or Technical Workshop
- Consulting Whiteboard session



Ready to onboard?

- Identify your Console administrator(s)
- Contact your Representative

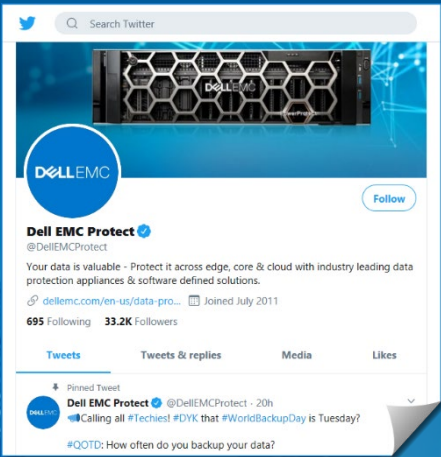
Learn More



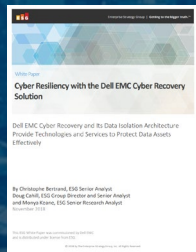
 dellmc.com/cyberrecovery



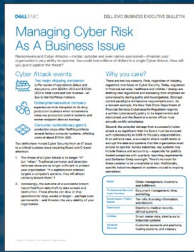
 dellmc.com/dataprotection



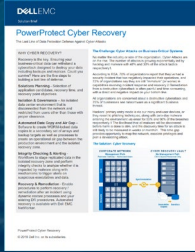
Case Study:
Founder's Federal
Credit Union



Analyst Report:
Cyber Recovery



Business Cyber
Risk Bulletin



Cyber Recovery
Solution Overview



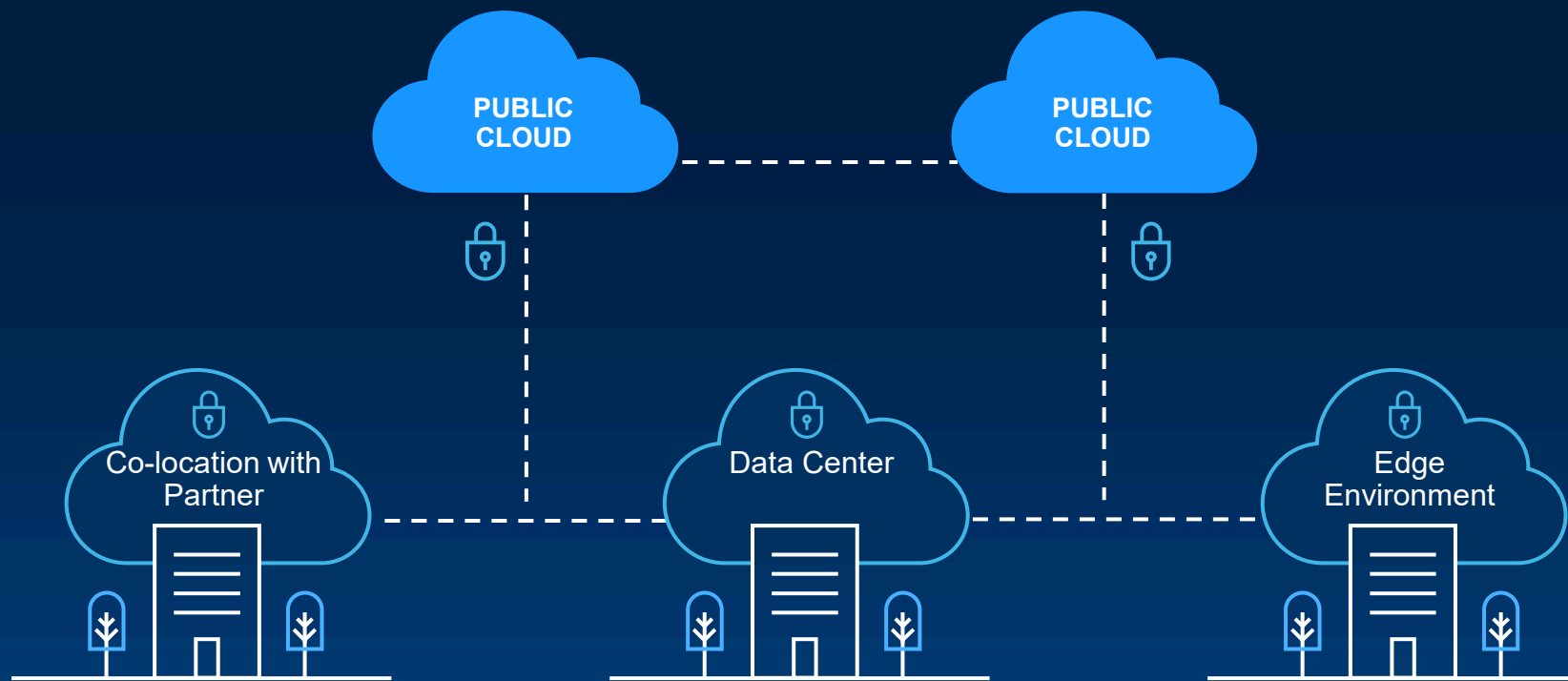
Cyber Recovery
Solution Video



ESG Video:
Cyber Recovery

The possibilities of multi-cloud with Dell

Turn multiple clouds into a true multi-cloud strategy that meets business demand



FREEDOM OF CHOICE



A CONSISTENT EXPERIENCE



OPTIMIZED OPERATIONS

A P E X

Our commitment to deliver technology as-a-service, wherever it is needed

SIMPLICITY



Built on the broadest
and most innovative
infrastructure portfolio

AGILITY



Driven to deliver
unmatched time-to-value
all around the world

CONTROL



Backed by our global
services, scale, and supply
chain leadership

APEX Backup Services

SaaS Apps

 Microsoft 365  Google Workspace  Salesforce.com

 Exchange Online

 Microsoft OneDrive

 Microsoft Teams

 Microsoft SharePoint

 Gmail

 Google Drive

 Google Docs

 Google Slides

 salesforce

Endpoints

 Laptops

 Desktops

 Mobile Devices

Hybrid Workloads

 File servers

 ORACLE

 Microsoft SQL Server

 vmware

 vmware CLOUD on AWS

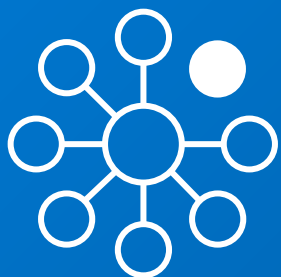
 Hyper-V

 NAS

Cyber Recovery is a Key Enabler of Cyber Resilience

Focus on increasing confidence in the ability to recover from a cyber attack through key technologies and processes

**Air Gapping,
Immutability
& automation**



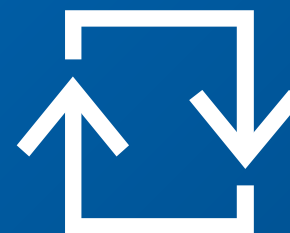
**AI/ML based
security
analytics tools**



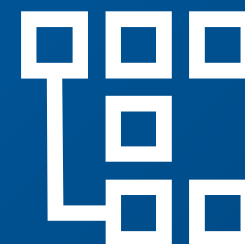
**Runbooks
and recovery
process**



**Business
Recovery
At speed
and scale**



**Cross
functional
enablement**





DELLTechnologies

Multi-cloud data protection leadership

#1

Data Protection Appliance & Software¹
Data Replication & Protection Software²
Purpose Built Data Protection Appliances³



1,300+ cloud data protection customers⁴



1100+ PowerProtect Cyber Recovery customers⁵



7.0 Exabytes of data protected in the cloud⁶

¹ Based on combined revenue from the IDC 1Q21 Purpose-Built Backup Appliance (PBBA) Tracker, with select Storage Software segments from the 1Q21 Storage Software and Cloud Services Qview.

² IDC 1Q21 Storage Software and Cloud Services Qview.

³ Based on IDC WW Purpose-Built Backup Appliance Systems Tracker, 1Q21 (revenue).

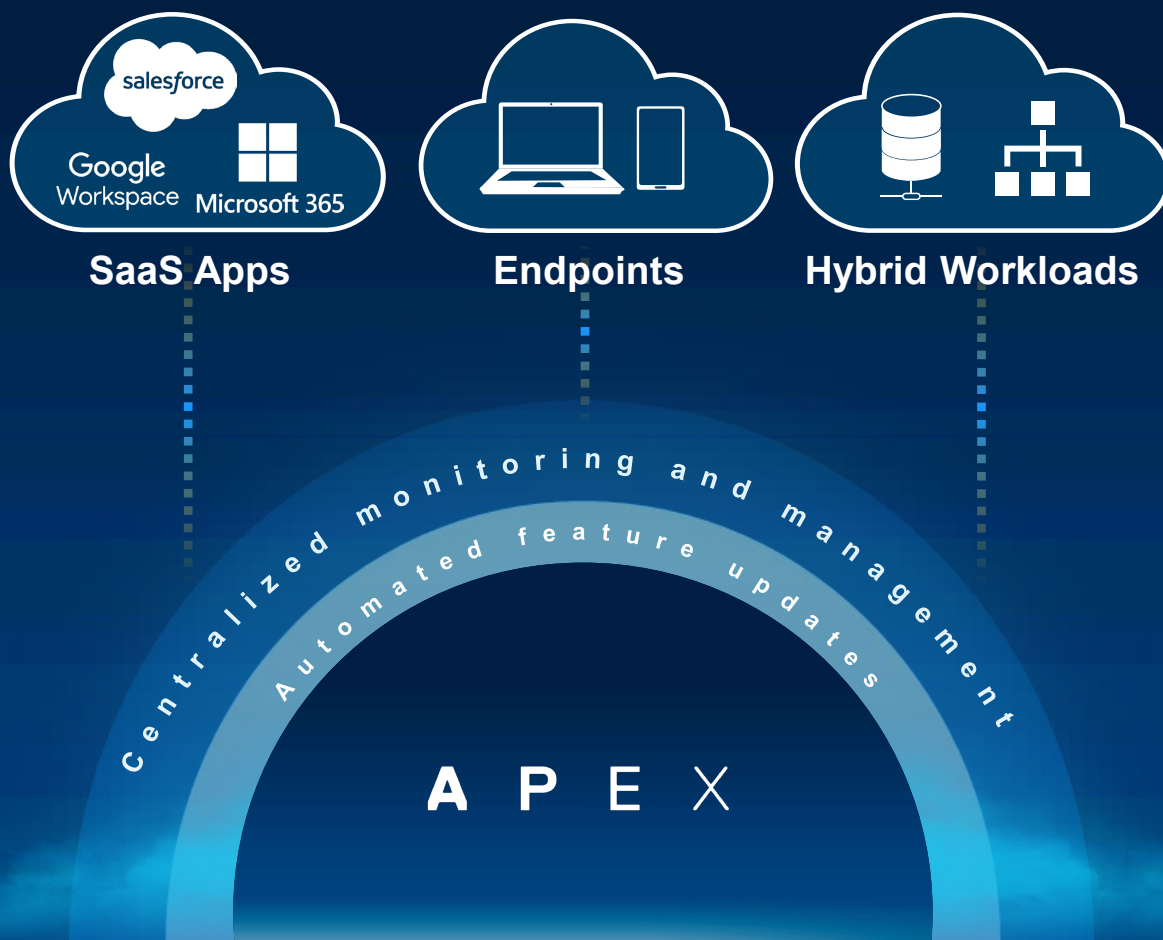
⁴ Based on Dell Technologies analysis, June 2021.

⁵ Based on Dell Technologies analysis, October 2021.

⁶ Based on internal Dell Technologies research, June 2021.

APEX Backup Services

Data Protection for the Multi-Cloud Era



Protect SaaS and distributed
workloads in the cloud

Focus on outcomes,
not infrastructure

All-in-one secure protection
with backup, disaster recovery
and long-term retention

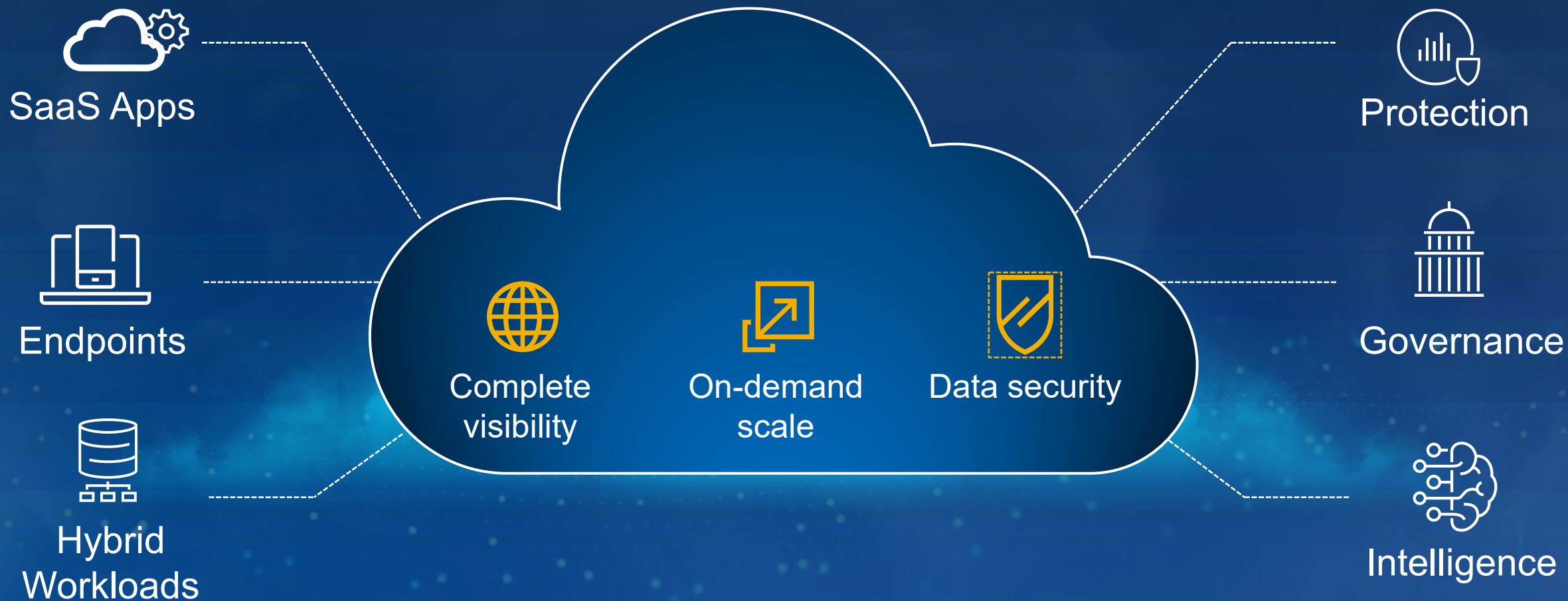
Single console to monitor and
manage all cloud workloads

100% SaaS-based,
no infrastructure to manage

Rapid time-to-value,
deploys in minutes

Unlimited, on-demand scaling
protects growing data volumes

APEX Backup Services cloud platform



Saving the World with Cyber Security

Every 11 Seconds

A cyber of ransomware attack occurs¹

Why should you care?
It's not IF, but WHEN...

\$13M

Average cost of cybercrime
for an organization²

Cyber Resiliency

Strategy including standards, guidelines, people, business processes, and technology solutions



Cyber Recovery

Solution that isolates business-critical data away from attacks. Critical data is confidently protected with assured availability & integrity

True Costs

Lost Revenue, Brand Damage,
Lost Productivity, Litigation,
Legal, Incident Response

Critical
Data is
Industry
Specific

Check out the
Cyber Recovery
Assessment!

Know Your Data

Prioritization of data is vital
to protection and recovery

Cyber Threats 2022: The Facts



Every 11 seconds

A cyber or ransomware attacks occur¹



\$6T

Total global impact of cyber crime in 2021²



\$13M

Average cost of cybercrime for an organization³

¹Cybersecurity Ventures: <https://cybersecurityventures.com/global-ransomware-damage-costs-predicted-to-reach-20-billion-usd-by-2021>
<https://cybersecurityventures.com/cybercrime-damages-6-trillion-by-2021>

²Cybersecurity Ventures: <https://cybersecurityventures.com/cybercrime-damages-6-trillion-by-2021>

³Accenture Insights, Ninth Annual Cost of Cyber crime Study March , 2019 - <https://www.accenture.com/us-en/insights/security/cost-cybercrime-study>

Banking	\$18.4M
Utilities	\$17.8M
Software	\$16.0M
Automotive	\$15.8M
Insurance	\$15.8M
High Tech	\$14.7M
Capital Markets	\$13.9M
Energy	\$13.8M
US Federal	\$13.7M
Consumer Goods	\$11.9M
Health	\$11.9M
Retail	\$11.4M
Life Sciences	\$10.9M
Media	\$9.2M
Travel	\$8.2M
Public Sector	\$7.9M



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Exclusive Promotional Offers

ABC members have access to exclusive promotions providing you the right Dell solution at the best price. Businesses can save an additional **5-10% OFF** on Dell-Branded technology solutions.



Small Business Tech Advisor

A single point of contact at Dell who is dedicated to understanding your business needs and providing you with a custom-tailored technology solution fit for those needs. Call **(800) 757-8442** to speak with an Advisor, or contact your Account Executive to be introduced via email.



Technology Payment Solutions

ABC members have access to custom payment solutions designed to maximize cash flow flexibility. Dell Financial Services can offer financing for your business, if requirements are met, which provides financial and scalable technology resources.



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Partner Outreach Program

As a benefit of being an ABC member, you have access to our IT consultations. We will have a Dedicated Account Executive diagnose and provide a solution for all your tech needs. Visit www.Dell.com/Outreach for more information.



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